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Administrative Services Manager

Associate in Applied Science - Transfer (AAS-T) for LCC BAS-OLTM

Administrative professionals must possess knowledge of business principles, day-to-day operations, leadership, and interpersonal skills. Administrative professionals are responsible for managing communication and information using appropriate business technology tools. They are often tasked with customer service, project management, analysis and reporting of business data, budgeting, and technical expertise with Internet commerce and social media tools as a means for marketing. Administrative professionals must also be able to collaborate and effectively work in a team environment. This program meets the academic requirements to apply for admittance into Lower Columbia's Bachelor of Applied Science degree in Organizational Leadership and Technical Management which prepares administrative professionals for positions in leadership, technical management and supervision.

For a roadmap that identifies the preferred sequencing of courses and other specific recommendations from faculty, please see the corresponding program map(s):

• Administrative Services Manager Associate in Applied Science - Transfer (AAS-T) for LCC BAS-OLTM (lowercolumbia.edu/program-maps/business/AAST-Administrative-Services-Man ager-to-BAS-OLTM)

Degree Requirements

Total credits required to earn this degree: 91 with a cumulative grade point average (GPA) of at least 2.0 in the program requirements.

LCC students must meet distribution requirements for bachelor degrees, associate degrees, and specific certificates. See Diversity and Distribution Lists (lowercolumbia.edu/publications/cat alog/distribution-lists/) for more information.

General Education Requirements

- Communications: 5 credits - ENGL& 101 English Composition I
- Quantitative Skills:
 5 credits MATH& 107 Math in Society or higher with the exception of MATH& 131
- Human Relations / Diversity:
 5 credits BUS 144 Management of Human Relations: DIV
- Natural Sciences:
 - 5 credits Natural Science with a lab from the Distribution List
- Social Science:

5 credits - BUS& 101 Intro to Business

Program Requirements

| Course Code | Course Title | Number of Credits |
|--------------------------------|------------------------------------|-------------------|
| ACCT 101 OR ACCT 135 | Intro to Accounting Concepts OR | 5 |

| Course Code | Course Title | Number of Credits |
|-------------|------------------------------------|-------------------|
| | Accounting for Non- Accountants | |
| BUS 100 | Foundations of Business Success | 3 |
| BUS 150 | Customer Service/ Management | 5 |
| BUS 264 | Principles of Marketing | 5 |
| BUS 270 | Intro to Project Management | 5 |
| BTEC 104 | Intro to Business Technology | 5 |
| BTEC 111 | Word Processing I | 5 |
| BTEC 112 | Word Processing II | 5 |
| BTEC 131 | Introduction to Spreadsheets | 5 |
| BTEC 135 | Advanced Data Analysis | 5 |
| BTEC 148 | Intro to Outlook | 2 |
| BUS 294 | Career Success | 2 |
| ENGL& 235 | Technical Writing | 5 |
| IT 111 | Intro to Windows | 4 |
| IT 230 | Database Development | 5 |

Program Outcomes

Students completing this program should acquire the following skills and abilities:

- Communicate professionally in writing and speaking as appropriate to a business- or business-related work environment (GS Communication)
- Apply objective, valid methods of inquiry and problem solving to draw rational, ethical, and coherent conclusions (GS Critical Thinking)
- Apply mathematical information to perform tasks in business and information technology work environments (GS Quantitative Literacy)
- Interact effectively with individuals and groups (GS Teamwork)
- Demonstrate proficiency and effectiveness in the use of business technology tools
- Communicate professionally in writing, speaking, and electronic formats as appropriate to a business- or business-related work environment (GS)
- Apply mathematical information to perform tasks in business and information technology for analyzing and presenting data (GS)
- Apply objective, valid methods of inquiry and problem solving to draw rational, ethical, and coherent conclusions (GS)
- Demonstrate proficiency in project management
- Demonstrate ethical decision-making

• Demonstrate competency in business principles such as marketing, interpersonal skills, and presentation

Notes

Revised May 2023 (effective Summer 2023)

Program planning is based on information available at the time of preparation. It is the student's responsibility to meet with their LCC advisor. Consult the LCC catalog for LCC graduation requirements.