Emergency Text Messages

Sign up for text messages from Twitter and FlashAlert to stay connected in an emergency.

Twitter Alerts - Note: Twitter has temporarily suspended the use of text alerts due to a vulnerability they discovered in their system. LCC will not be able to utilize this communication mode until service has been restored. Please check back for updates.

This address of LCC's Twitter account is https://twitter.com/LowerCC_Alerts.

You do not have to have a Twitter account to sign up to receive emergency text messages. The college's Twitter account will deliver them to your mobile device when you sign up. Please be aware that when you sign up, you will receive a confirmation message, along with LCC's most recent text message, according to your carrier's specifications. Standard text messaging charges apply.

Should you decide you no longer want to receive them, you can easily opt out (stop) them.

How to Sign Up for Twitter Alerts

To get closure and other emergency information by text message, via the college's Twitter account, simply:

1. Text "Follow LowerCC_Alerts" to '40404.'
2. If you get a new device or change phone plans, you may need to sign up again to continue receiving alerts.

What Happens When I Sign Up for Twitter Alerts?

Upon sign-up, you will receive several auto-messages from Twitter:

• Confirmation that you are following LowerCC_Alerts and explaining how to stop. This text may also suggest you try following other randomly generated Twitter accounts. Twitter auto-generates this promotion and you can ignore it.
• The college's most recent text message.

How to Opt Out/Unsubscribe from Twitter Alerts

Text "OFF LowerCC_Alerts" (without the quotation marks) to 40404 to stop receiving alerts.

This is an entirely voluntary service and the college is not able to determine who does or doesn't follow us via text messages. Messages sent via this Twitter account are emergency only. Each quarter a 'test' message is sent to make sure the Twitter account is operating correctly.

FlashAlert

LCC subscribes to FlashAlert to provide closure information to major media outlets (such as TV and radio). Individuals can also sign up to receive the information directly from FlashAlert.

How to Sign Up for a FlashAlert Account (do this first)

1. You can sign up to receive email notifications from FlashAlert at https://www.flashalert.net/id/lcc.
2. Create an account using your email address.
3. You will be prompted to select a password to use with your account.
4. You must sign up for and manage your FlashAlert account from a PC.

How to Receive Text Messages from FlashAlert

1. You can sign up to receive push notifications on your mobile device by downloading the "FlashAlert Messenger" app from the iTunes app store or Google Play.
2. You must link the app to the FlashAlert account you set up from your computer.
3. You must manage your FlashAlert Account from a PC.
4. If you get a new device, change your phone plan, or change your email address, you may need to update your account from a PC and re-link your app to your account.
5. For more information about issues with texts from FlashAlert, please visit Text Messaging FAQs at https://www.flashalert.net/latextex/.
6. Standard text messaging charges apply.

**How to Opt Out/Unsubscribe from FlashAlert**

1. You can manage your subscriptions, including unsubscribing from Lower Columbia College, by visiting https://www.flashalert.net/login.html.
2. Log in with your email address and password.
3. Select "my subscriptions" and uncheck Lower Columbia College.
4. Select update to save your selection.