

# 12a. Family Emergency and Crisis Intervention Policy

- *Created 08/99*
  - *Reviewed 09/10*
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All Staff having knowledge of emergency or crisis situations involving LOWER COLUMBIA COLLEGE HEAD START / EHS / ECEAP families should refer the situation, as soon as possible, to the Family Advocate, Area Manager, EHS Supervisor or member of Leadership Team. They will deal directly with the problem or assist the family in obtaining appropriate services. Dependent on the situation refer to the appropriate policy or procedure.

**Should the situation warrant immediate assistance, call 911 or 9-911 depending on your Center location.**